

● Website Tutorial

How to Provide Feedback on the New Website



How provide Feedback on the new website

1. Provide feedback on any page of the new website by clicking on the **Give Feedback** button on the top navigation bar.

The screenshot displays the ONE LAMBDA website interface. At the top left is the logo for ONE LAMBDA, a Thermo Fisher Scientific Brand. To the right of the logo, there are links for 'Welcome, Guest | Sign In or Register', 'United States', and 'Contact Us'. A search bar labeled 'Site Search' is also present. The top navigation bar contains the following menu items: 'Products', 'Knowledge & Support', 'About Us', and 'Give Feedback'. A red box with the number '1' is positioned above the 'Give Feedback' link, with an arrow pointing to it. Below the navigation bar, the main content area features a large image of a human torso with internal organs highlighted. To the right of this image is a blue box with the text 'A Powerful Ally in Transplant Success' and 'LABScreen® Single Antigen is designed to help advance DSA monitoring.' Below this text is a 'Learn more' link. To the right of the main content area is a 'Resources' sidebar with a list of links: 'Brochures & Catalogs', 'Product Inserts', 'SDS', 'Software Updates', 'Reference Documents & HLA Fusion Updates', and 'Product Documentation Search'. At the bottom of the page, there are three sections: 'New & Featured' with a sub-section for 'Events & Education'; 'FEATURED PRODUCT' for 'LABScreen® Multi' with a photo of a man and the text 'Thinking about TRALI mitigation?'; and 'COMING SOON' for 'NXType by NGS' with a photo of a woman and the text 'NGS HLA Typing Solution'.

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2 Website Satisfaction Survey - Internet Explorer
https://services.onelambda.com:8886/

Website Satisfaction Survey

Thank you in advance for taking the time to tell us how we can improve our service to you. Your feedback is valuable.

3

I am providing feedback for: *

Entire site

Specific page

Copy and paste URL

Was it easy to find this page? *

Yes

No

Did you find the information you were looking for? *

Yes

No

Report an error (e.g. broken link, incorrect information, spelling mistakes):

4

Tell us how we can improve this page or site?

5

Submit

2. The **Website Satisfaction Survey** pop-up page will display
3. Let us know if you are providing general feedback or feedback on a specific page.

***Note:** When providing feedback on a specific page, the URL will automatically be provided for the page that you are currently on. You can edit this field if needed.*

4. Let us know if site navigation was intuitive and if you found the information needed. Report any errors and please let us know how we can improve the site.
5. Click Submit